

Video Consultation Training Material

To Test Video Consultation, please follow the instructions given below.

Before starting your video consultation, we strongly recommend you to visit <u>https://test.webrtc.org/</u> and click on the START button there. If everything is fine, you should see GREEN color for Microphone, Camera and Throughput. If any of these are RED, then you need to fix the problem before starting video consultation.

Instructions for Doctors

Training Material for Doctors for Video Consultation

1. Goto app.docpulse.com

2. Enter the Username & Password.

3. Under "EConsult", click on "Video Room". Here doctors will be able to see all the patients who have booked appts for the day. Patient Icon will be in Red initially and once the patient connects, it will change to Green.

4. Once the patient comes online, the icon changes to "Green" colour & a button "Connect to Session" (Orange Colour) gets enabled on the right side. Click on it and start the Video Consultation.

Once the Video Consultation is complete, you can click on "Hang Up" to close the video. In case, the doctors would like to share the screen to explain the prescriptions then they can click on "Screen Share" to share the screen. (Only if extension is added in Chrome)



5. Click on "View Record" to view the EMR data entered by the patient OR after connecting the video, the doctors can click on "View EMR" to view the record.

6. In Chief Complaints, the doctors can view all the complaints that is entered by the patient and also view the attachments attached by them. Once you click on "View PDF File" then the same will open in a new tab and the doctors will be able to view the attachment.

7. Click on "Prescriptions". Enter the prescription by adding the medicine name, dosage, duration and Instruction. Doctors can also enter the Advise in the text area below prescriptions.

8. Last, click on "Preview & Respond" to respond to the patient. If clicked on the "Save Response" button then it will just save the response. "Send Response" will send a response to the patient and the patient will be able to upload any additional reports OR put in their comments. "Send Response and Complete" will complete the Video Consultation and response to the patient.



Screenshots for Doctors

Under "EConsult", click on "Video Room". Here doctors will be able to see all the patients who have booked appts for the day. Patient Icon will be in Red initially and once the patient connects, it will change to Green.

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	Name	ID	Number	Email	view Patient Account	Jrtd.Date	Notes	Status	Crtd.By	Channel					
1	Kedilaya Kedilaya	1202	09480199373	raghavendra@doc	pulse.com	26/03/2020 11:19 AM		Registered	lohith155@gmail.com	Reception	Z	(E) Create Bi			
2	Raju Harsha	1201	09642487108			21/03/2020 06:19 PM		Registered	lohith155@gmail.com	Reception	Z	GE Create Bi			
3	Lohith	1200	09844374242	lohith@docpulse.co	om	20/03/2020 05:50 PM		Registered	lohith155@gmail.com	Reception	2	(E) Create Bi			
4	Amit	1199	09591027967	amit@docpulse.co	m	19/03/2020 03:19 PM		Registered	Patient	Website	Z	GD Create Bi			
5	Sampath Kuve	1198	09845436164			19/03/2020 03:26 PM		Registered	lohith155@gmail.com	Reception	Z	GD Create Bi			
6	Lohith	1197	09844374242	lohith155@gmail.c	om	05/03/2020 12:30 PM		Registered	lohith155@gmail.com	Reception	Z	GD Create Bi			
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8	Kumar Lohith	1195	09844374242	lohith@docpulse.c	om	04/03/2020 05:03 PM		Registered	lohith155@gmail.com	Reception		GD Create Bi			
9	Piyush Singh	1194	07001162288	piyushkumar194@	gmail.com	19/12/2019 04:08 PM		Registered	lohith155@gmail.com	Reception	Z	GD Create Bi			
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• Doctor will get the option to click on to connect to the session. Also against patients you can notice that a green button is shown indicating the patient is waiting for you.

•				WeingBased			
Patient Status	Patient Name	ID	Contact Number	Email ID	Date And Time		
4	Lohith Kumar d	1062	09844374242	lohith@docpulse.com	27/03/2020 04:00 PM	View Record	
٥	Raghavendra Kedilaya	500312	09480199373	raghavendra@doopulse.com	27/03/2020 04:20 PM	View Record	Connect to Session Restart Session

• Clicking on "View Record" option shows patient EMR details and complaints and reports attached during the registration of the visit. By clicking on the "Connect to Session" doctor will be able to start the video consultation with the patient.

•				Wailing Room Shew			
Patient Status	Patient Name	ID	Contact Number	Email ID	Date And Time		
8	Lohith Kumar d	1062	09844374242	lohith@docpulse.com	27/03/2020 04:00 PM	View Record	
	Raghavendra Kedilaya	500312	09480199373	raghavendra@docpulse.com	27/03/2020 04:20 PM	View Record Clicking on view details can be s	Connect to Session v record patients een.







• Doctors will be able to view the Information that is entered by the patients in the "Chief Complaints" section. Under Prescriptions, they will be able to enter the prescriptions and Advise to the patient. Finally they need to click on "Preview and Respond" to send a response to the patient.

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Vitals	>									× Delete
Allergies	>	Routine checkup	× +	Yrs	Mths	Weeks	Days		× +	
Clinical Alerts	>			0	[0	0	<u> 0</u>]			
Diagnosis	>			or Since	the year(eg: 200	05):				
Lab Results	>			(Section 2)						
Prescribed Tests	>	+ Add a complaint								
Treatments/Procedures	>									
Notes	>	Patient Query								
Prescriptions	>	Patient Attachments								
Attachments	>	Attach a file								
Follow Up Comments	>	Choose File No file Attached Files:	chosen							
Preview and Respond	>		File Name		Size	Creation D	ate	Content Type		
		View PDF File	SamplePrescription (1).pdf	61067	23/03/2020	10:55 AM	application/pdf	×D)elete

• Doctor can add medicine prescribed under prescription menu in Patient EMR

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• Preview and respond section

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Vitals	>	View: Full Case Sheet Patient Prescription			
Allergies	>	Visit Date: 23/03/2020			
Clinical Alerts	>	Chief Complaint: Routine checkup Medical History: Diabetes and its complications			
Diagnosis	>	Duration of DM Taver Organ Involvement			
Lab Results	>	Eyes - Retinopathy - No, NPDR Eyes - Laser Phot	tocoauitation - No		
Prescribed Tests	>	Rx			
Treatments/Procedures	>	Medication	Dosage	Instruction	Duration
Notes	>	1 SYRUP - SINAREST 100 2 TAB - MONOTRATE SR 30	1 mi - x - x - 1 mi 1 - x - x - x	after food after food	5 Days 5 Days
Prescriptions	>	3 TAB - ELCEF LA 200 (Cefbime(200mg))	1-x-x-x	after food	5 Deys
Atlachments	>	Disease in Tax & Distance Maline			
Follow Up Comments	>	Diagnosis: Type 2 Diabetes Mellitus since 1	Lyear 4 mths 8 days		
Preview and Respond	>	1. Take luke warm water 2. Avoid non-veg for 2 weeks			
		3. Avoid refgrigerated food			
Treatments	_				
Forms/Letters	_	Dr. Kallash Gokral			

• Doctor once he finishes consultation, can send a response to the patient by clicking the "send response" option where the patient can send feedback after receipt of prescription.

If the doctor selects the "Send response and complete" option then the patient will not be able to send feedback to the doctor.Consultation will be closed.

Allergies		Clinical Alerts	
Chief Complaint	>	Schedule Video Appointment Save Response Send Eleptonse Send Response and Complete Save, Print Case Sheet Save, Print Prescription	Mark as Complete
Medical History	>		Delete
IP Admission	>		
Examination	>	This Visit Past Visit Summary	
Vitals	>	View: Full Case Sheet Patient Prescription	
Allergies	>	Visit Date: 23/03/2020	
Clinical Alerts	>	Chief Complaint: Routine checkup Medical History:	
Diagnosis	>	Duration of DM	
Lab Results	>	Eyes - Retinopathy - No, NPDR Eyes - Laser Photocoaulation - No	

Patient Receives the Prescription via email



For Reference

Video Demonstration Link. Please click the below link to see recorded video demo link

Video Consultation Demo Link